

2 March 2009

An Addition to Northline Services – introducing our “Premium Service”

Dear Valued Client,

At Northline we are continually seeking ways of improving our range of services to our valued clients. One area of our relationship that is often overlooked, and can become a source of frustration to both parties, is the matter of transit cover.

On the 1st March 2005, Northline launched its “Premium Service” freight option. The key feature of this service is the incorporation of Damage Waiver Cover for your consignments. This feature has been designed to provide clients with a low cost cover, and clear and prompt claims settlement process.

Attached is a letter of offer to complete and return to Northline at your earliest convenience.

Damage Waiver Features

- Loss and damage cover to goods caused by an accident**
- Losses are processed simply by filling out a [Claim Form](#)
- No need for declaration of value on the shipment consignment note
- Prompt settlement of losses

** (Excludes: Spoilage of perishable goods, Motor Cars & Motor Bikes (crated bikes ok), other limits may apply) and for other Damage Waiver Cover exclusions, please refer to [Exclusions List](#)

Damage Waiver Options

- Option 1 - N/A
- Option 2 - \$12.50 per consignment note, damage waiver to the value of \$1000
- Option 3 - \$19.00 per consignment note, damage waiver to the value of \$2000
- Option 4 - \$25.00 per consignment note, damage waiver to the value of \$5000
- Option 5 - No cover required and freight subject to standard terms and conditions
- GST is to be added to these options.

Claim Conditions

1. Losses will only be processed if the claim form is received within 30 days from the date of consignment.
2. Reimbursement of claims will be made once the freight charges have been paid in full.

Not Taking Up This Option

Losses for liability, loss or damage will not be accepted by Northline, therefore goods are carried at the owners risk and all consignments will be transported subject to our general terms and conditions on the back of our consignment note.

“PREMIUM SERVICE” - Letter of Offer

Please return this sheet stating your intentions in regard to this offer with your credit application. If not part of a credit application either:

Post to: **or** Return with your payments **or** Fax to 08 8273 7310
Northline Pty Ltd
“Premium Service” Offer
PO Box 860
Kent Town S.A. 5067

Account Name:	Account Number:
Address:	
Contact Name:	Position:
Phone Number:	Email:

Damage Waiver Options (please tick a box):

- Option 1.** N/A
- Option 2.**
 \$12.50 per consignment note, damage waiver to the value of \$1000.
- Option 3.**
 \$19.00 per consignment note, damage waiver to the value of \$2000.
- Option 4.**
 \$25.00 per consignment note, damage waiver to the value of \$5000.
- Option 5.**
 I do not wish to take up this offer.

G.S.T. is to be added to these options.

Claim Conditions

1. Losses will only be processed if the claim form is received within 30 days from the date of consignment.
2. Reimbursement of losses will be made once the freight charges have been paid in full.

Not taking up this option

Claims for liability, loss or damage will not be accepted by Northline, therefore goods are carried at the owners risk and all consignments will be transported subject to our general terms and conditions on the back of our consignment note.

Signed:	Dated:
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