

International Freight Management Customer Portal

Northline customers have access to our International Freight Management Portal, Expedient via our website.

Customer Web Portal

Features

View Import and Export Shipments

The Customer Web Portal defaults to all “open” shipments. Allowing customers to view any shipment that has not yet been delivered.

Job Search

Customers can search for any historical Job.

View Documents

View any document that has been attached to jobs in Expedient.

Reports

Customers can search and report on any historical shipments and view the data in Microsoft Excel.

Vessel Search

One stop integration of import arrival dates and export dates where customers can search on any vessel to get the latest vessel information.

Container Management

A container dashboard makes identifying containers about to / already incurring storage and / or detention easy to view.

Invoice Search and Print

Search and print any invoice both paid or unpaid.

Aged Trial Balance

Aged Trial Balance is viewable in a graphical and table format.

Increased Visibility

Customers can see all relevant information that is entered into Expedient in real-time.

Order Tracking

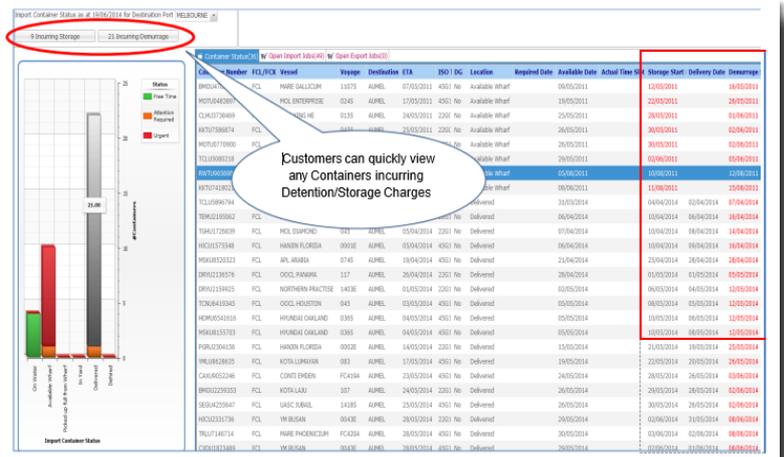
Expedient Order Tracking Module allows full web based visibility of orders and shipments 24 / 7, in real-time.

Benefits

- End-to-end order and shipment tracking
- Order header and order line (SKU/product) tracking
- Customisable alerts
 - Email alerts on order status changes
 - Automated order tracking reporting
- Electronic Data Integration (EDI): ability for customers to load orders electronically
- Document upload: ability for customers to load documents against their orders
- Full web functionality for users
 - Configurable access rights for users
- Order pipeline view to quickly identify late milestones
- Exception reporting on late milestones
- No duplicated data entry. Enter the order and it flows through to a Job in Expedient via linking process.

Container Management

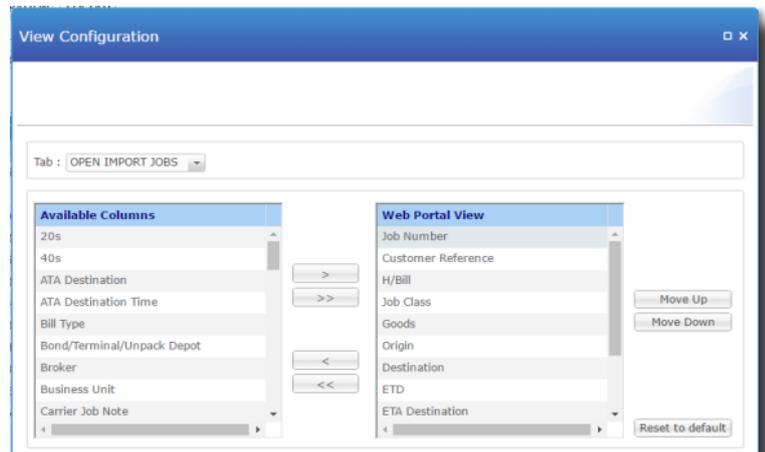
- View container information including arrival dates for all ports or specific ports into Australia
- Quickly report on containers that are incurring storage and detention costs
- Drill down on container locations



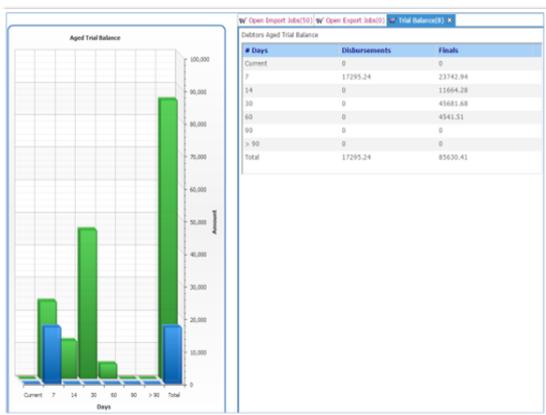
Outstanding Shipments



- View import and export shipments
- Pick and choose which fields to view including sort ordering
- Allows up to 3 custom fields to be renamed



Financial Information



- View financial information including invoicing and statements
- Users can search and print any paid or unpaid invoice
- Aged Trial Balance: viewable in a graphical and table format

Training for Customers

Northline offers training of the International Freight Management customer portal via the following platforms as well as over the phone.



For further information please contact your Account Manager.