

Northline offers customers cover to protect against accidental damage to goods in transit, accidental loss or non-delivery of goods and will cover your goods for freight movements within Australia.

By opting to use Freight Cover you will have peace of mind that claims for any loss and damage to your freight during transit with Northline will be quickly and easily processed.

What are the benefits?

- ✔ Low cost per consignment
- ✔ Simple process - claims are quickly processed by completing an online Claim Form
- ✔ No need to declare the value of your goods before transit
- ✔ Prompt settlement of claims

What is covered?

Freight Cover offers you the reassurance that you are protected against:

- ✔ Damage to goods whilst in transit
- ✔ Loss or non-delivery of goods
- ✔ Your goods will be covered for freight movements within Australia

All associated freight costs for the original consignment must be paid in full to settle a claim.

What is not covered?

Freight Cover does not include*:

- × Spoilage of perishable goods
- × Freight movements outside of Australia
- × Motor vehicles
- × Consequential loss or loss of profits
- × Costs associated with missed connection or missed delivery

*please refer to the Freight Cover Terms and Conditions for a full list of exclusions.

What are my Freight Cover options?

Northline's Freight Cover provides you with a number of options, depending on the level of cover you need:

Value of Freight Cover

Cost per consignment note

\$500	\$12.50
\$1,000	\$15.00
\$2,000	\$23.00
\$5,000	\$29.00

What happens if I don't take up Freight Cover?

Should you choose not to take up Freight Cover all goods are carried at the owner's risk and any claims for liability, loss or damage will not be accepted by Northline. Northline is not a common carrier and will have no liability as such. It is important to note that all consignments are transported subject to our Terms and Conditions which can be accessed via our website.

How do I take up Freight Cover?

Applying for Freight Cover is a simple process that your Northline Account Manager will step you through. This will be done when we set up your account or can be taken up at a later date.

Need more information?

Please visit the Frequently Asked Questions page on Northline's website, or speak with your Account Manager.